



www.expe.fr

RETURN OR EXCHANGE FORM

Expé
2925 route du Vercors
38680 Auberives en Royans - France
Phone : +334 76 36 02 67
Email : serv-commande@expe.fr

RETURN POLICY

Within 15 days after receiving the package, EXPE can exchange or refund an item that does not give you complete satisfaction. Items returned incomplete, damaged or soiled by the customer are not included. Return fees are in charge of the customer, excepted if we made a mistake in sending you the wrong item. Please contact us in this case.

You can return your item in its original packaging to the following address:

EXPE, 2925 Route du Vercors, 38680 AUBERIVES ROYANS, FRANCE.

JOIN THE BILL, as well as this return or exchange voucher completed.

CONTACT DETAILS

Order number or date :
Last name : First name :
Address :
Zip code : City : Country :
Phone number : Email :

RETURNED ITEMS (within 15 days)

Expé ref.	Size	Qty	Amount (€)	Reason (1 to 6)
TOTAL :				

REASON FOR THE RETURN

1. Non compliant
2. Do not like
3. Too big
4. Too small
5. Received too late
6. Defective (after sales service)

In this case, please join an explanatory letter.

I want the total amount of my return to be :

- added to my Expé account (credit note)
- reimbursed (including delivery fees paid at the order)
- deducted from my new order below:

I order in exchange the following products:

Expé ref.	Name / color	Size	Qty	Total amount (€)

* Metropolitan France only, please contact us for other countries.

Shipping fees :	FREE *
TOTAL :	

If the amount of my order is higher than the total of returned items, I pay by:

- Bank transfer: (IBAN : FR76 1046 8024 6412 2880 0020 001; BIC/SWIFT : RALPFR2G)
- Check included

Date:
Signature: